




Our Sustainability Objectives 2018


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Detailed targets have been set for 2018 in order to ensure continual improvement in the delivery of our services. A summary of our current sustainability objectives is found below.

Pillar	2018	Material Topic	Objective
Demonstrating Strong Business Ethics 	Q1 - Q4	Preventing Corruption & bribery	Ensure staff continue to be informed on anti corruption and ethical business protocol
	Q1 - Q4	Raising Awareness	Ensure that all staff are informed on the sustainability policy and their involvement as they join the company
	Q1 - Q4	Sustainable & Local Sourcing	Ensure that the monitoring of sustainability for key suppliers continues to grow
	Q1 - Q4	Awareness Raising	Increase communication of sustainability achievements to all stakeholder groups

Pillar	2018	Material Topic	Objective
Valuing our People 	Q2	Employee Satisfaction	"Create opportunities for employees to contribute to charities and local communities"
	Q2	Anti discrimination	Implement and enhance non-discrimination policies and practice

Pillar	2018	Material Topic	Objective
Creating Renowned Experiences 	Q1 - Q4	Accessibility	Create "Disability Etiquette" and other support guidelines for on-site staff
	Q2	Security	Train staff in security measures
	Q3	Quality	Monitor client satisfaction and embed strategy for continual improvement in the organisation
	Q2	Quality	Attain ISO 20121 certification for in specific Kuoni Congress events

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Caring for the Environment 	Q1 - Q4	Food & Beverages	Raise awareness on environmental impact of food choices
	Q3	"Energy Use, Carbon emissions, Waste Reduction & Management"	Establish new environmental reporting process
	Q4	Waste Reduction & Management	Raise delegates awareness on reducing waste and environmental impact of attending events:

For further information contact

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